

Release of Investigator's Report – Q&A

When will a supervisor be brought in?

Dr. Eric Hoskins, Minister of Health and Long-Term Care, has intent to appoint a hospital supervisor. However, this recommendation needs to be accepted by the Lieutenant Governor in Council prior to a supervisor being appointed. At this time, we are awaiting further direction from the MOHLTC to see whether a supervisor will in fact be appointed. Once we receive this information, we will be certain to notify all leaders and staff to ensure transparency.

What is a hospital supervisor?

A supervisor would work with the hospital and government to support robust governance and management at the facility. These measures would help ensure sustainable and appropriate oversight of patient care and financial management so that patients continue to receive high-quality care.

What is the difference between a supervisor and an investigator?

An investigator is brought into an organization to review the current situation and ensure that hospital leadership is on the right track. A supervisor may replace some or all of the executive leadership of the hospital and the board of directors. An investigator works alongside the current leadership structure.

How many supervisors have been appointed in Ontario in the past?

Since 1981, 22 supervisors have been appointed in Ontario in the past. This has seen a slight increase in recent years. Right now there are currently supervisors appointed to Brockville General Hospital and Chatham-Kent Health Alliance.

When does the supervisor start?

At this time there has been no decision regarding the appointment of a supervisor. Once the decision is made and a date is set for the supervisor to start, we will communicate that with leaders.

What does this mean for current work, plans, projects, etc.?

While we await next steps from the Ministry, it will be business as usual at BCHS. Please continue to move forward with plans, projects, initiatives, etc. We are committed to maintaining quality patient care and safety.

How does this affect senior leaders, VSLs and GLs?

At this point there are no changes in direction, organization structure or to the processes we have in place for implementing the E&Y recommendations. We will continue to move forward.

How does this affect our board?

Our board of directors remains in place at this time and continues to lead the organization.

How does this affect the BCHS Foundation board?

The BCHS Foundation is a separate entity than BCHS, so the Foundation board of directors was not included nor will they be at all affected by the report.

What are the next steps?

We will continue to move forward as we await next steps from the Ministry.

What impact does this have on patients?

This report should have no impact on patients. BCHS is committed to quality patient care and safety and would ask that all staff continue to do exceptional work providing care for patients.

What about all the work that the BCHS is already doing implementing the recommendations from the Ernst & Young Consultants Report from the voluntary Strategic Operations Review? Aren't we already making progress?

These recommendations will continue to be implemented as they are instrumental to improving our financial situation.

If a supervisor is appointed, will the BCHS receive more funding to help alleviate the financial pressures?

The supervisor will examine the organization's finances and will try to determine effective cost-saving measures; however there will not necessarily be an influx in funding from the government due to the appointment of a supervisor.