

BRANT COMMUNITY HEALTHCARE SYSTEM

Patient Room Options



ROOMS WE OFFER

BCHS is pleased to offer 3 room options during your hospital stay. Upon admission to the hospital, or during the pre-admission process, you will be asked to complete a Room Options Agreement Form.

Ontario Health Insurance Program (OHIP) covers the cost of a standard ward room (4 beds to a room). If you prefer to stay in a private or semi-private room, you or your insurance company will be charged a daily rate.

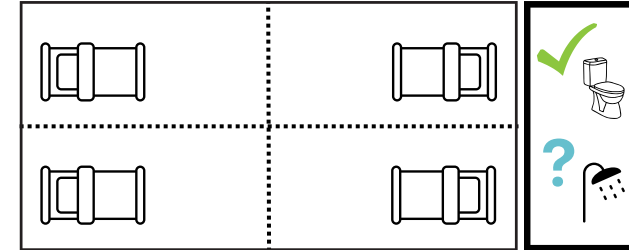
COST PER ROOM

ROOM TYPE	INSURANCE COVERAGE	PATIENT COST
Semi-Private/ Private	Fully Covered	NONE Insurance Company pays.
Semi-Private/ Private	Partially Covered	NONE Insurance Company pays for covered amount. BCHS absorbs the balance owed.
Semi-Private/ Private	No coverage or no Insurance information to submit claim	\$265 per night for Semi-Private. \$300 per night for Private.

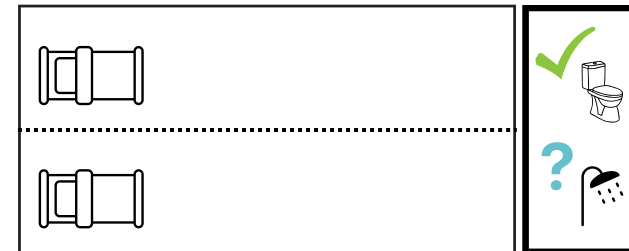
Please note: Pricing does not apply to Uninsured Residents & Out of Country Residents.

TYPES OF ROOMS

- ✓ **STANDARD WARD ROOM**
 - 4 beds separated by curtains
 - 1 bathroom
 - 1 shower (available on some units)



- ✓ **SEMI-PRIVATE ROOM**
 - 2 beds separated by curtains
 - 1 bathroom
 - 1 shower (available on some units)



- ✓ **PRIVATE ROOM**
 - 1 bed
 - 1 bathroom
 - 1 shower (available on some units)





FREQUENTLY ASKED QUESTIONS

How do I know what type of room my private insurance covers?

Check with your insurance provider to find out what type of room your plan covers and if there are any limits to this coverage. Many health benefit plans only cover part of the room rate. Please review your health benefit plan before signing for a hospital room. Because of privacy laws, we cannot confirm your coverage for you.

I don't have private insurance. Can I still ask for a private or semi-private room?

Yes, you can ask for a private or semi-private room and pay for it yourself.

How do I ask for a private or semi-private room?

After checking with your insurance provider to make sure you have coverage, ask unit staff for help filling out a Room Options Agreement form.

By signing this form, you are agreeing to pay any costs not covered by your insurance provider. If a family member is signing the form for you, the family member is assuming responsibility for any fees not paid by you, the patient.



FREQUENTLY ASKED QUESTIONS, CONT

Does asking for a private or semi-private room guarantee me the room of my choice?

No. While we do everything we can to meet requests for private or semi-private rooms, they are not always available. Patients may be moved even after they have been placed in a private or semi-private room. If this happens, room charges will be adjusted.

The last time I was in the hospital I had a private room for free. Why do I have to pay now?

You may have been placed in a private or semi-private room without charge for operational or medical reasons. We have always charged for private and semi-private rooms requested by patients.

Can I change my room request?

Yes. Please talk to the unit staff for help.

Will the hospital bill my insurance provider directly for my private or semi-private room?

Most insurance providers let us bill them directly on a patient's behalf. This means that you do not have to pay the bill up front and submit to be reimbursed.

Most patients find this convenient. We will need your current insurance information to be able to do this.



INSURANCE INFORMATION REQUIRED

Registered Name of Plan Member
(i.e. who the primary policy holder?)

1. Name of Insurance Company
2. Two (2) sets of numbers are required:
 - a. Plan or Policy Number
 - b. Member or Certificate number



PATIENT ACCOUNTS AND BILLING

Staff from our Financial Department help explain how your hospital account billing will occur and which services need to be paid for.

These items will appear on your hospital invoice.

To connect with someone in our Finance Department, please call 519-751-5544 ext. 4322



CONTACT US



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www.bchsys.org